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DESCRIPTION

Required Organizational Practices (ROP) are essential practices which organizations must employ to enhance patient safety and minimize risk. In October 2023, Humber River Health (HRH) was re-awarded the highest appraisal in Accreditation Canada's Qmentum Accreditation program, receiving an Exemplary Standing for achieving 99.9% in all ROP test of compliance. HRH's ROP Audit Program was launched in 2022, in preparation for Accreditation Canada's site visit. HRH established clinical placement opportunities for students in nursing and health studies to engage with the audit program and quality improvement (QI). Students involved complete ROP practice tracer questions and provide real-time feedback to HRH staff. Based on tracer results, they identify areas of opportunity and present to Leadership teams.

OBJECTIVE

Supporting HRH's Accreditation preparation and cycle through the ROP Audit Program, while facilitating student placement opportunities in QI and patient safety.

ACTIONS TAKEN

- A structured approach in clinical placement activities was enhanced, in collaboration with placement coordinators from HRH and academic partners.
- Virtual Orientation: Present students with an overview of the ROP Audit Program.
- In-person Orientation: Details of the program, QI concepts, and services at HRH are discussed.
- Clinical Placement Objectives and Learning Plan: students develop a learning plan and monitor progress throughout placement.
- During Placement: Review ROP tracer progress to identify areas requiring additional support.
- Post-conference and debrief completed to provide an opportunity to reflect and gain insights through shared experiences.
- Weekly update meeting with Faculty Advisor.

Initial Experience at the Beginning of the Placement (N=13)

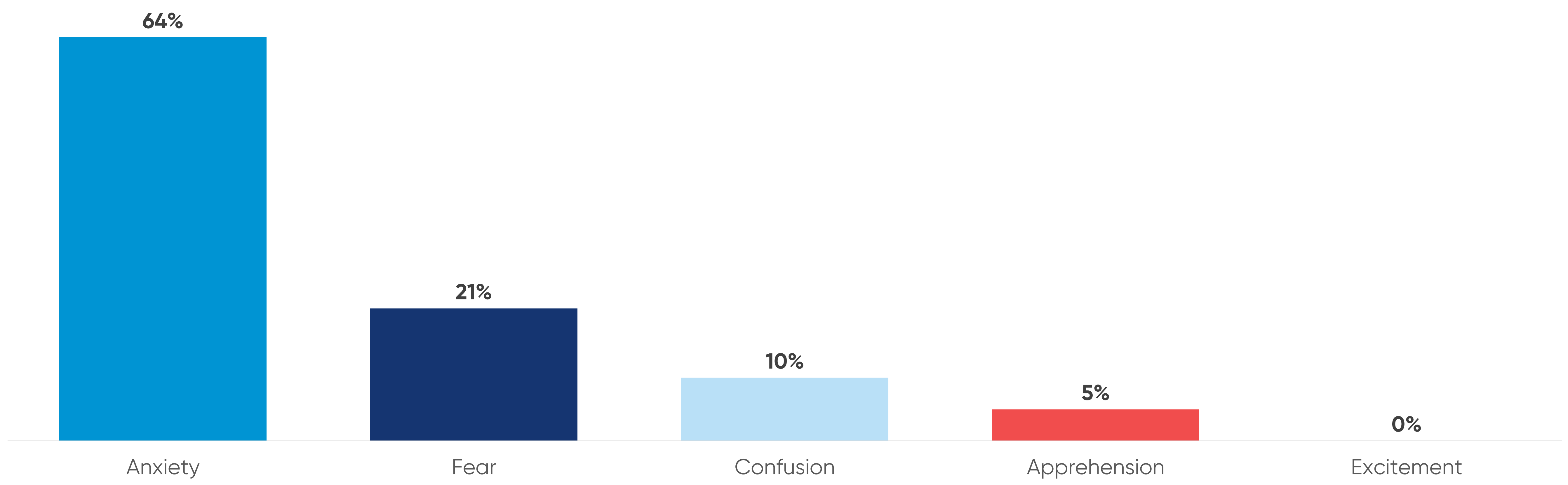
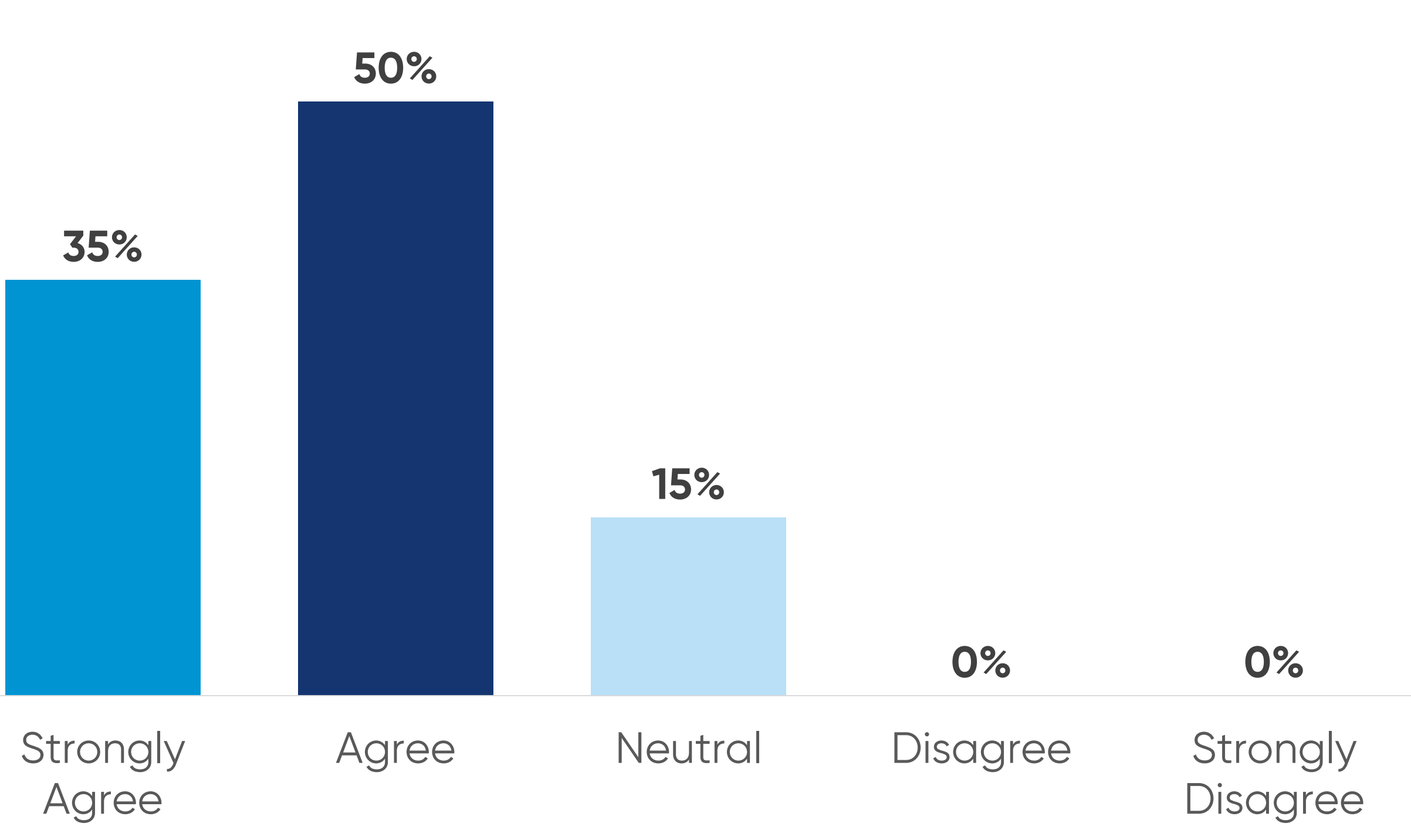


Figure 1. Description of the students' clinical experience at the beginning of the placement.

Clinical Experience is Valuable to My Personal and Professional Growth



Improved Understanding of the ROP

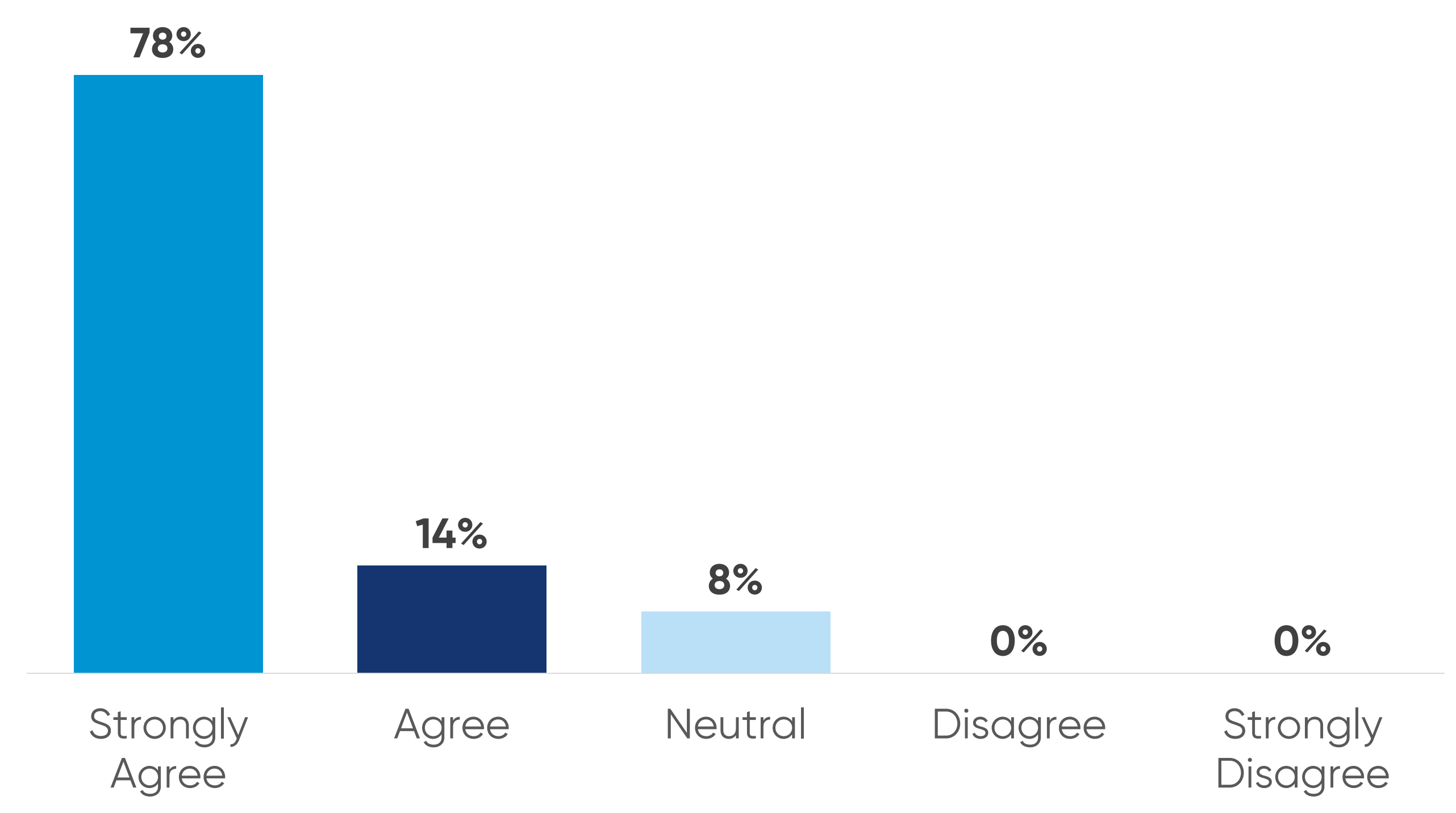


Figure 2. Student's self-perceived value of the Clinical placement experience. Results were recorded at the end of placement.

Two Patient Identifiers - Patient March-April 2024

Two Patient Identifiers - Patient June-July 2024

Two Patient Identifiers - Patient August-September 2024

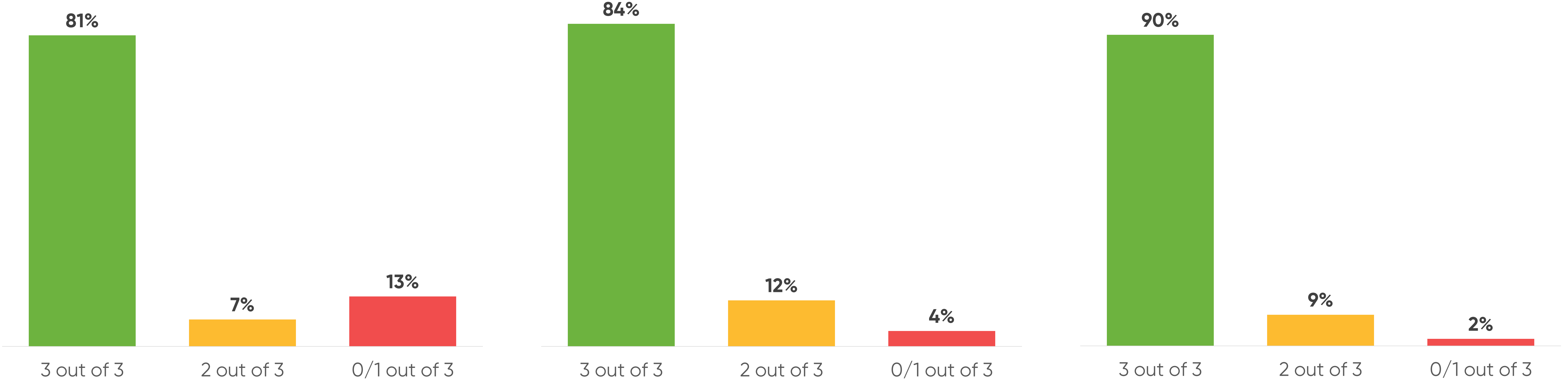


Figure 3. Sample of ROP Practice tracer showing continued improvement in compliance rate with the 2 Patient Identifier From March 2024- September 2024.

SUMMARY OF RESULTS

- Majority of students were from non-nursing programs:
 - Psychology: 9
 - Nursing: 2
 - Health Care Management: 2
- Students described feeling anxious, fearful, and confused at the beginning of placement.
- Student placement highlights include an improved understanding of ROPs and acknowledgement of key improvement skills for the future.

LESSONS LEARNED

The ROP Audit Program at HRH provides an opportunity for students to optimize their clinical experience, while enhancing staff compliance with Accreditation ROPs.

