

March 2024



A message from our President, Doreen Bocking.



Spring

Happy New Year 2024 - a new year with an extra day to enjoy.

“Macchiatos”, “Frappuccino”, “Matcha”. Just a few of the new words we have all come to hear from our Starbucks franchise. The staff are learning fast and the demand is growing.

As a Volunteer Association we support and compliment our hospital departments. Recently, we provided another donation to the RCC recreation programs. This money is used to purchase puzzles, games and craft materials for the patients.

We look forward to our fundraising initiatives this spring such as the Shoe Sale in March and China and Crystal sale in April. We need your help to assist during these fundraising events. Sign up sheets will be available in the volunteer lounges closer to the event date.

The Volunteer Association will be presenting a fiscal report to the hospital board of directors in April. This report includes how well we have been doing throughout the year with our fundraising, franchises (Tim Hortons and Starbucks) and Gift Shop. We are always proud to have this opportunity to share our initiatives, accomplishments and accolades with them.

I know how wonderful you all are here as volunteers but if you have accomplishments outside of the hospital such as awards, community achievements, sports, etc., I would love to hear about them and put you in the “spotlight”.

Do you have any fundraising ideas or connections to donations? We would love to hear from you.



Coming Events

Miller’s Shoe Sale

Monday March 25 to
Wednesday March 27
Sale of winter shoes and
boots. Set up Sunday,
March 24 @ 11

Friends and Family Sale
Sunday 3 – 5

Annual Sale of Vintage China, Crystal and Jewellery

Wednesday, April 17
10 am to 2 pm
Portals of Care

Volunteer Association Annual General Meeting

Thursday, June 6
Auditorium

At the beginning of each HRH Volunteer Association Board meeting, the Volunteer Mission Statement is read:

The Humber River Hospital Volunteer Association encourages community partnership with the Hospital

- 1. By providing care and comfort to patients and their families.**
- 2. By raising funds to be used for the betterment of the Hospital.**



STARBUCKS OPENING

After many delays, our new Starbucks franchise opened successfully on Monday, December 11 on Main Street, near the Gift Shop. This was a much-anticipated event and lineups were long but the Starbucks staff worked well together and had a very successful day. Even with the stress of a high volume opening, it was clear that the newly hired staff were well trained and worked very well together. All the staff have undergone one full week of training including our 15 new baristas. Sheka Sandoval and Kathleen Cabillan have been hired as managers and both have many years of experience with Starbucks. The hours of operation are 6:30 am to 7:00 pm Monday to Friday and 8:00 am to 4:00 pm Saturday and Sunday. The new green vouchers available to volunteers (one per shift) provide a \$2 discount on any purchase at both our Tims sites and at Starbucks. On opening day, our president gave Starbucks reusable red cups to the first 100 customers.



Sheka Sandoval



Kathleen Cabillan



MARCH 25 - MARCH 27

3 DAY SHOE SALE

WOMEN'S • MEN'S

FEATURING

ecco MILLER Clarks NAOT

AND MANY MORE BRANDS!
LADIES SIZES 4-12 & MEN'S SIZES 6-16

Humber River Health
1235 Wilson Avenue
North York, ON
M3M 0B2

LEVEL 3 - AUDITORIUM

DAY	HOURS
Monday, March 25	7:00 AM - 6:00 PM
Tuesday, March 26	7:00 AM - 6:00 PM
Wednesday, March 27	7:00 AM - 12:00 PM

DEBIT & CASH ONLY

BRING YOUR OWN BAGS PLEASE



GIANT THREE DAY SHOE SALE: MARCH 25, 26, 27 BRING YOUR FRIENDS AND FAMILY!

We hold shoe sales twice a year. These brand name shoes are clearance items from Miller Shoes based in Hamilton. Our spring sale is mostly winter stock while summer shoes are sold at our fall sale. Shoes are \$60 per pair with boots costing more. A wide selection of men's shoes will also be available. There will be no children's shoes. At the sale last March, we sold over \$75,000 worth of shoes, our most successful sale ever! We need your help. Set up day is Sunday, March 24 from 11 to 3. **Family and friends: you are invited to be the first in the door on Sunday from 3 to 5.** The public sale day hours are 7 to 6 on Monday and Tuesday and 7 to 12 on Wednesday. On all sale days, volunteers are needed to help customers and keep shelves neat. Tear down starts at noon on Wednesday. We need volunteers for all shifts, particularly for Wednesday tear down. **Join the team! We need your help! Sign in sheets are by the kiosks in Volunteer Services on Level 1 and 3.**

VINTAGE CHINA AND CRYSTAL SALE

The Volunteer Association is again asking for donations for our tenth annual sale of vintage china and crystal to be held Wednesday, April 17. Items on our wish list include china (especially cups and saucers and serving pieces), crystal stemware, Royal Doulton figurines, and art glass. In addition, we are including vintage jewellery and fine pottery. Last year's sale raised almost \$1700 during the four hours of the sale. This might be an opportunity to clean out your china cabinet while spring cleaning this year. Please solicit your friends and families so we can match last year's success. Let them know that we have a market for these items and that the money raised goes directly to purchase hospital equipment. We are grateful for donations as small as one cup and saucer or complete sets of china and crystal. Drop off your donations at Volunteer Services or the Gift Shop anytime before the sale. Please put your name on your donation so we can thank you.



Humber River Health
VOLUNTEER ASSOCIATION

CHINA & CRYSTAL SALE

Sale of Vintage
China & Crystal

Location: Portal C, Near the South information desk
Date: Wednesday, April 17th
Time: 10am - 2pm

Fine China, Crystal, Collector Plates, Carnival Glass & Vintage Jewelry

CASH ONLY

All proceeds are dedicated to purchasing hospital equipment to enhance patient care.

A Message from Mirella Quattrin, Past President.

We need your help with Fundraising.

As many of you know, part of our Mission Statement states, "The Humber River Hospital Volunteer Association encourages community partnership with the hospital **by raising funds to be used for the betterment of the Hospital.**" At our AGM last June, the Association pledged to purchase a FiberLase CO2 Laser and three Apollo PH Medium Mannequins for a total of \$400,000. Our goal can only be achieved with your help.

At this time of year when you are reorganizing cupboards and closets, we are in great need of donations. For our upcoming fundraising events, we need items such as China, Crystal, sets of dinnerware, cups and saucers, flatware, glasses, decorative bowls, vases, picture frames, fine jewelry, or costume jewelry, etc. We also could use recycled gifts.

If you need to purchase a gift, including for babies, please consider our **Gift Shop**. It is fully stocked with a large variety of gifts and handmade baby items. Do not forget your 10% discount!

To celebrate a special occasion or in memory of someone, a donation of cash is always appreciated. A tax receipt is issued for any amount over \$20. Another alternative is to use the **Canada Helps website (<https://www.canadahelps.org/>)** to make your donation. From there, please search for the "Humber River Hospital Volunteer Association" (Business No: 118964980RR0001) to donate. Canada Helps will also issue a tax receipt.

Our **Isolette Program** is always in great need of paperback or hardcover books.

A fundraising event, our **Shoe Sale**, is coming up on **March 25, 26 and 27**. A large variety of shoes will be available at great prices at \$60 each. A lot of help is always needed for this sale. We need many abled bodies to help with the set up on Sunday March 24, and then many volunteers on the sale days to keep the sale space neat and organized. Please give what time you can. Sign up sheets will be available soon by both sign-in computers.

Any donation that you can give will help us to purchase much-needed capital equipment for the hospital. **Your donation will not only help the hospital, but your local community as well.**

If you are unable to drop off items to the hospital, I am more than happy to pick up any donation that you may have. My telephone number is 416-738-8574. Please help us achieve our goal.

Thank you for your consideration.

Mirella Quattrin

HRH HOLIDAY GATHERING: DECEMBER 2023

The hospital again hosted an outdoor Christmas Party for Staff, Physicians and Volunteers in the piazza. HRH mitts were given to all and heaters were provided so that people could stay warm and gather and socialize. Because it was a cold day, it was hard to identify which volunteers were present. Our own Bridget Miller was again instrumental in organizing this well attended event.



WE WANT YOUR BOOKS



Erane Bocking's Isolette Program is in desperate need of books. Please drop off your books in the Gift Shop or the Level 1 Sign in Room.

KUDOS TO VAIZHALY

I worked a Gift Shop shift on Friday February 16 and observed a moment that spoke well of our new manager. A young man came in pushing a tiny baby in a stroller. His wife had recently been readmitted and he had arrived at the Gift Shop door twice earlier that week needing necessary items. Both visits occurred just after the shop closed at 6 pm. On both occasions, Vaizhaly opened the shop to serve him. He came in specifically to thank her for her consideration. It was a nice moment. (Pauline Kishimoto)



Vaizhaly

Call for Nominations



We are currently looking for volunteers to sit on the Volunteer Association Board for 2024-2025. All of these positions are non-paying. Candidates must be active volunteers and have served at least 6 months. Board meetings are held on the third Tuesday morning each month. Please consider joining us for one of our committee positions this year. It is a great privilege to work with such a dedicated group of people. This is a very rewarding area to be involved in helping our Association to continue working for the betterment of the Hospital. One of the responsibilities of the Volunteer Board is to help decide how the funds we raise will be spent. There is a posting in the Volunteer Services office providing further information.



ATTENTION GRADE 12 STUDENTS: SCHOLARSHIPS!

In support of post-secondary education, the HRH Volunteer Association is pleased to present scholarships of **\$2000** to four successful applicants. Two will be awarded to current HRH student volunteers who have completed 100 hours of service during the past year, and two will be awarded to children of current staff members who have been employed by HRH for 12 months or more. The Scholarship Application form will be an electronic version and will be available in early April. The top 5 applicants in each category will be invited for a ZOOM interview in May. The money will be deposited into the university accounts of the four scholarship winners. We look forward to hearing from you.

The Mainstream is a publication of the Humber River Hospital Volunteer Association

Executive Board: Doreen Bocking, *President*; Mirella Quattrin, *Past President*; Angelo Poto, *Vice President*; Jane Mueller, *Executive Secretary*; Marianne Iozzo, *Executive Treasurer*; Fidel Di Caro, Liz Pedzinski, Dennis Levesque, and Karen McNamara-Mucha, *Members-at-Large*.

Committees: Erane Bocking, *Constitution and By-Laws*; Marianne Iozzo, *Finance*; (vacant), *Fundraising*; Joyce Conway, *Membership*; Erane Bocking and Mirella Quattrin, *Nominating*; Pauline Kishimoto, *Gift Shop and Public Relations*; Pauline Farrace, *Vendor Program*; Rita Sanford, *Advisor to the Executive Board*.